

# Responding Social Skills - Workplace

## Listen and Respond to Others

### SUMMARY

**COMPLETED**  
 March 9th, 2015 12:45 PM

**TIME ON TASK**  
 16m 25s

**CLOSE CAPTIONING**  
 Enabled

**AUDIO TRACK MODE**  
 Advanced

INSTRUCTIONAL REVIEW 1  
(When you hear what you see)



SCORE  
89%

INSTRUCTIONAL REVIEW 2  
(Find the correct step)



SCORE  
100%

INSTRUCTIONAL REVIEW 3  
(What does not belong)



SCORE  
100%

| STEP  | INSTRUCTIONAL REVIEW 1<br>CORRECT/ATTEMPTS | INSTRUCTIONAL REVIEW 2<br>CORRECT/ATTEMPTS | INSTRUCTIONAL REVIEW 3<br>CORRECT/ATTEMPTS | SCORE |
|---|--|--|--|-------|
| Stop and look at the speaker                                    | ✓ ● ●                                      | ✓ ● ●                                      | ✓ ● ●                                      | 100%  |
| Show that you are listening                                     | ✓ ● ●                                      | ✗ ✓ ●                                      | ✓ ● ●                                      | 100%  |
| Ask questions for understanding                                 | ✓ ● ●                                      | ✓ ● ●                                      | ✓ ● ●                                      | 100%  |
| Repeat what you think is said                                   | ✓ ● ●                                      | ✓ ● ●                                      | ✗ ✗ ✓                                      | 100%  |
| Think about feelings  | ✓ ● ●                                      | ✓ ● ●                                      | ✓ ● ●                                      | 100%  |
| Don't interrupt   | ✓ ● ●                                      | ✓ ● ●                                      | ✓ ● ●                                      | 100%  |
| Don't judge   | ✓ ● ●                                      | ✓ ● ●                                      | ✓ ● ●                                      | 100%  |
| Decide how to respond   | ✗ ✗ ✗                                      | ✓ ● ●                                      | ✓ ● ●                                      | 67%   |
| Respond   | ✓ ● ●                                      | ✗ ✓ ●                                      | ✗ ✓ ●                                      | 100%  |
| Post-Assessment 1<br>(Are these steps in the correct order)     |  | ✓ ● ●                                      |  | 100%  |
| Post-Assessment 2<br>(Watch these steps and find the next step) |  | ✗ ✓ ●                                      |  | 100%  |